Rhode Island Convention Center and Amica Mutual Pavilion

Attn: Howard Allen, Purchasing Manager

Bidders Questions

Page/Section	Text	Question
8 of 14	"7.4 INSURANCE 7.4.1 During the contract term the successful bidder will maintain all such insurance coverage, with the exception of Workers Compensation, shall name OVG, the Center, RICCA, the State of Rhode Island as additional insured's"	Will RICCA accept an OCPL policy, of the same limits, in lieu of additional insureds coverage? This will be considered during the initial vendor agreement rough draft.
8 of 14	"7.3 LENGTH OF CONTRACT7.3.1 RICCA/OVG shall reserve the right to terminate this contract at any time on thirty (30) days notice, without penalty"	Will RICCA accept, in lieu of a 30 day cancellation at will, a 30 day cancellation with a right to cure provision allowing vendor to rectify any documented issues?" This will be considered during the initial vendor agreement rough draft.
N/A		Is this contract of limited scope in which there are no parts or repair labor to be included, or is the agreement full and comprehensive such that part replacement and elevator/escalator repairs are covered at no additional costs? The vendor agreement would be full and comprehensive.
7 of 14	"7.1.4 Provide for any an all additional inspecting or testing to comply with all current and/or future code requirements"	Currently, is monthly fire service on all elevators required/performed? If so, is this during regular time or overtime hours? Provide for all inspecting and testing to comply with all current and future code requirements. Will be performed during normal business hours Monday-Friday regular time.
N/A		What is the specified preventive maintenance interval for this contract? Monthly, quarterly, etc.? Follow Elevator, Escalator and Lift industry guidelines, meeting current and future code requirements.
7 of 14	"7.1.9 Provide 24-hour service, 365 days per year, for all equipment hereindispatch, at no additional cost, a qualified mechanic to perform emergency repairs and/or adjustments for these services within (1) hour of requested service."	If a service callback is requested during overtime hours, is the service callback billable? Yes. If it is determined that the cause of the service callback is due to user error or that other than a mechanical failure (ex. Vandalism, power failure, etc.) is that service callback to be considered billable? Yes.
3 of 14	"4.2.2 A bidder shall proposed a Fixed Fee proposal to provide RICCA reserves the right to choose the alternative which in its estimation is in the best interest of OVG and RICCA"	Will RICCA accept exceptions to legal terms and conditions or scope items if/when an alternative maintenance program and scope of coverage is presented? This will be considered during the initial vendor agreement rough draft.

10 of 14	"7.6.5 OVG has the right to assign and adjust all work hours and schedules not to impact any Events at the Center"	In this scenario, would work that was to otherwise take place during normal business hours, adjusted to overtime hours, become billable? Yes.
N/A		How and when should work performed on IEUC holidays or overtime, at RICCA be categorized and managed? Work will be performed during normal business hours, Monday-Friday excluding holidays, except for after-hours emergency calls. Managed by the Director of Facilities and Chief Electrician.